

FamilyMetrics Features

1. Secure Client Files

- Manage on-site and community clients
- Sort and search by name or unit number
- Set automatic daily service reminders

2. Unit Profile Directory

- Organize families by unit
- Quickly view family living status by head-of-household, dependants, etc.
- Report and search by single or multiple units

3. Client Files Overview

- Quickly identify clients with outstanding service needs
- Easily pinpoint which clients are missing documentation
- Printable “to do” lists

4. Birthday Directory

- Never forget clients birthdays
- Sort by month, day, or name
- Printable clients birthday list

5. Client Contact Directory

- Easily access client contact information
- Sort by last name or unit number
- Print entire or segmented contact list

6. Resource Directory

- Document and organize community partners and referral agencies for fast access
- Track all referrals
- Generate reports by service category

7. Client Service and Activity Log

- Enter service logs at individual or group level
- Link to resource directory to track referrals



- One-click reports chart services delivered in seconds

8. Program Portal

- Document services and measure outcomes for on-going programs
- Track program attendances
- Measure programs on one property or across your entire organization

9. Progress Notes

- Securely record case management notes
- Link to services and referrals
- Ensure accuracy with built-in spell check

10. Follow-up Task and Service Request Forms

- Quickly document outstanding services needs
- Set automatic reminders to ensure follow-through
- Enhance service delivery and client satisfaction

11. Service Management Plan

- Organize past and present needs
- Quickly view pending and processed services
- View response times to client needs



12. Status Forms

- Track outcomes related to education, employment, financial, housing, public assistance
- Easy to input and update
- Links to outcome reports

13. Multi-Property Outcomes and Statistics Reports

- Over 60 standard reports let you report on one property or across your entire organization
- Digest complex facts and figures more easily with advanced data visualization
- Drill-downs let you analyze results from a variety of perspectives

14. Ad Hoc Report Filter

- Leverage standard outcomes reports to generate ad hoc report queries
- Easily select reporting criteria such as age, gender, living status, etc.
- Save selections for future reporting needs

15. Property Service Reports

- Query by duplicated and unduplicated services delivered
- Generate client summary reports by service categories
- Analyze by service types and sub-categories

16. Program Reports

- Generate program reports across both property and organizational level
- View attendance thresholds and completion levels
- Analyze by participant status

17. Education Reports

- Generate education outcomes such as GPA's, reading levels, etc.
- Measure progression by grade level
- Analyze property and organization-wide education statistics

18. Employment Reports

- Measure employment progression
- Examine working/not-working statistics
- Analyze employment outcomes such as wage increases, insurance, etc.

19. Financial Reports

- Measure outcomes such as EITC, check cashing services, etc.
- View statistics and outcomes for positive assets such as bank accounts
- Compare financial goals with progress made

20. Housing Reports

- View client housing status
- Capture and evaluate housing progression
- Evaluate progress towards home ownership

21. Public Assistance Reports

- Analyze client public assistance summaries and statistics
- Public assistance recertification tracking
- Monitor changes in public assistance

22. Client Turnover Reports



- Easily generate client turnover outcomes report
- Identify why clients move out
- Analyze progress towards home ownership

23. **Incident/Violation Log**

- Track incidents/violations by category
- Track incidents/violations by client
- Easily generate incident resolution reports

24. **Multiple User Levels**

- Authorize access rights with permission settings that reflect user responsibilities
- Collaborate securely across organizational and geographical boundaries
- Unlimited training and support for all user levels

